# Signature Stewcations Agreement Terms & Conditions

Signature Stewcations is excited to help you with your travel plans. The following terms & conditions (the "Agreement") describe what you can expect from us. The terms "we", "us", and "our" refer to Signature Stewcations and the term "you" refers to the individual who signs this agreement.

#### **CORRECT RESERVATION DETAILS**

Please check all attachments and information upon receipt and verify all information is correct. Signature Stewcations will not be responsible for omissions or errors if not brought to my attention immediately. Reservations are sent prior to booking, within 1-3 days AFTER booking, as well as prior to travel. In the event that corrections to your reservation is needed, we are not responsible for any fees charged by the supplier. Payments must be received at the time changes are made.

#### CHANGES TO RESERVATION AFTER BOOKING:

Please note that any changes to reservation such as occupancy increase/decrease, flight changes, resort change, room type change, are subject to supplier imposed fees. When decreasing occupancy number, the remaining traveler(2) in the room will be responsible for the increased pricing.

#### TRAVEL DOCUMENTATION

U.S. citizens traveling to any destination outside of the United States will be required to present a valid U.S. passport. Passports must be valid for 6 months past the return date. Some countries require a visa for transit or entry. Passengers are responsible to ensure that they have all the proper documents for entry. All names on documents must match the legal name on your photo I.D., and travel document information must match tickets. Please check the State Department website at https://travel.state.gov (https://travel.state.gov/content/travel.html) for further information. Immunizations may also be required. Failure to comply with these regulations may result in denied boarding, denied entry, and/or government imposed fines. If you are a citizen of another country, there may be additional requirements. Check with the nearest consulate or embassy of the destination you are traveling to and find out the entry requirements for non-U.S. citizens.

#### LEGAL

Signature Stewcations offers retail travel services to customers, which are provided his independent vendors of travel services. Signature Stewcations does not operate, cc Support provide the services of the independent travel vendors. Hence, customer agrees that Signature

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Stewcations acts only as agent for the client in acquiring transportation, hotel accommodations, sightseeing and other privileges, or services for the clients' benefit, and on the express condition that Signature Stewcations shall not be responsible for any loss, accident, injury, delay, defect, omission or irregularity which may occur or be occasioned, whether by reason of any act, negligence or default of any company or person engaged in or responsible for carrying out any of the arrangements, or otherwise in connection therewith.

### TRAVEL INSURANCE

Travel insurance will be offered for each package for an additional cost. A separate signed waiver will be required shall you refuse insurance. If declined, please note that ALL funds are subject to loss. We STRONGLY recommend travel insurance. If you accept insurance then decline to submit payment for it, this is equivalent to opting out of travel insurance. Travel Protection companies provide REIMBURSEMENTS. You will be responsible for submitting information and initiating the refund process. All reimbursements are to the terms and agreement of the insurance policy.

#### ILLNESSES

Signature Stewcations is not responsible for illnesses contracted before, during, or after your trip. We also will NOT provide any travel recommendations related to health concerns. If you have any questions regarding travel as it pertains to travel, please speak to your Healthcare Provider and/or review the CDC website. IT IS HIGHLY RECOMMENDED TO PROTECT YOUR INVESTMENT BY PURCHASING TRAVEL PROTECTION UPON BOOKING.

#### CANCELLATIONS

Cancellations fees set by the suppliers may occur in the event of trip cancellations. Cancellation fees can be charged by resorts, airlines, and any other portion of your trip. Your reservation may be subject to the loss of some, or all of the fare in the event of cancellation or missed flights. IT IS HIGHLY RECOMMENDED TO PROTECT YOUR INVESTMENT BY PURCHASING TRAVEL PROTECTION UPON BOOKING.

#### AIRPORT ARRIVAL

We HIGHLY recommend arriving to the airport 2-3 hours PRIOR to departure. Signature Stewcations will NOT be responsible for any travel delays, missed flights, and/or cancellations for any reason, including but not limited to: improper/invalid identification/passports. inaccurate/Wrong ID/passport names).

### LIABILITIES

Signature Stewcations is responsible for any accidents involving bodily injury or death, property damage, charges or libel, slander, arrest, detention, or imprisonment incurred while traveling and/or participating in any event/excursions during a trip sponsored and/or booked by us.

#### PHOTOGRAPHY/VIDEOGRAPHY

Signature Stewcations reserves the right to use all client images or likeness in connection with photography or recorded video. Attendance at any of our events gives consent to be photographed for use in print or electronic publicity on social media sites. To ensure the privacy of individuals and children,

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images will NOT be identified using full names or personal identifying information. Images and videos will be used for advertising, promotion, website, etc. If you decline for us to use a photo or video of you, please send all requests to Stewcations@gmail.com (mailto:Stewcations@gmail.com) 1 week before the event. Please note the itinerary and note that all events planned are photographed.

### CRUISES

Signature Stewcations HIGHLY recommend clients travel the day BEFORE their scheduled cruise departure too avoid any mishaps, resulting in missed embarkment. In the event that a client misses their cruise, we are not responsible for reimbursement or any other fees resulting in correcting the situation.

### SIGNATURE ITINERARIES

Please note that Signature Stewcations is NOT responsible for any issues, disruptions, delays, cancellations, or changes related to any arrangements or bookings made by the client independently. We are not liable for any indirect, incidental, consequential, or punitive damages arising out of or in connection with the use of the trip itinerary. \*My role: I will provide recommendations and curate an itinerary based on the information provided by you. \*Your role: You, as the client, shall carefully review the trip itinerary provided and verify all details. You are responsible for any payments/deposits required to secure itinerary activities. Any payments sent to Signature Stewcations for bookings will ONLY be accepted via a secure signed CC Authorization.

### SIGNATURE STEWCATIONS FEES

Please note that in additional to the supplier imposed fees, Signature Stewcations has a policy as it pertains to fees as below.

## CONGIERGE/RESEARCH FEE:

Signature Stewcations takes pride in our personal experience and professional expertise. Each travel experience is tailored specifically for each client. We have numerous destination certifications, work directly with in-destination local companies for authentic experiences, plus more. In order to begin services, we kindly request a mandatory Concierge Fee in the amount of

-\$40 for total of 1-4 travelers -\$6- for total of 5+ travelers -\$75 for Signature Itineraries -\$60 for long haul and multi-city destinations

Fees must be submitted after completing your inquiry form via our website.

#### WHAT DOES THIS FEE COVER?

- Initial research of your trip based on all details provided on inquiry form
- Quotes for up to four resort options
- Optional 15 minute phone consultation
- Our expertise and support starting from initial inquiry submission, before, during, and after travel
- Payment management & processing
- Itinerary organization

 $https://traveljoy.com/share/terms\_and\_conditions\_templates/NoYi7BNjmQHYbKvHSb7gzcxG$ 

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- Providing official travel documents
- Notification of travel requirements

In the event that you request to make changes to your reservation AFTER you've booked and/or to cancel, a \$25 fee will be required.

#### Changes include, but are not limited to:

- Date changes
- Traveler changes
- Any traveler's information (DOB, name spelling, etc)
- Resort changes (Room type)
- Flight changes
- Destination changes
- Trip cancellation

In the event that changes must be made due our mistake, no fee will be charged.

\*Please note that changes may require additional payments to the resort and/or airline. Any additional charges will be communicated prior to confirming changes as they may be due at the time of making the changes.